



Sagacity Software Inc.

Privacy Policy

Last Updated: *April 2, 2021*

PURPOSE

This is Sagacity Software Inc.'s ("Sagacity") Privacy Policy. This document explains Sagacity's policies for the collection, use and disclosure of personal information.

Sagacity abides by applicable Canadian privacy legislation. More detailed information regarding specific situations may be found in our customer agreements or other documents.

THE INFORMATION WE COLLECT

Sagacity collects information by various methods including information actively provided by its customers, and information arising from the provision of its services.

The types of personal information we collect include customer contact information. Sagacity may see personal information on customer systems while providing its services, and the data Sagacity processes may contain personal information. We may record calls to or from our customer service representatives for purposes of accuracy, performance reviews and training.

HOW WE USE THIS INFORMATION

This information is used to provide our services.

Sagacity may use meta data, aggregate, or anonymous information which will not be linked to identified individuals (whether they are customers, customer employees, end users of our products, or otherwise) for various other uses for itself and third parties.

WHO WE SHARE THIS INFORMATION WITH

Sagacity does not share personal information with any third parties except as disclosed in this Policy. Sagacity may provide personal information to its consultants, subcontractors and professional advisers (which shall be bound by privacy obligations) to assist Sagacity's uses disclosed herein.

Sagacity may use subcontractors located outside of Canada who may have access to personal information. More information can be obtained from our Privacy Officer.

SECURITY

Personal information is protected by security measures appropriate to the nature of the information as described in Sagacity's Cyber Security Policy.

ACCESSING INFORMATION

Individuals may review their personal information contained in Sagacity files by contacting the Sagacity Privacy Officer. If an individual believes that any of their personal information is inaccurate, we will make appropriate corrections.

GENERAL

Sagacity may amend this Policy from time to time by posting an updated version on our website. If such amendments affect how Sagacity uses or discloses personal information already held by Sagacity in a material way, Sagacity will obtain consent.

This Policy was last updated on April 2, 2021.

Notwithstanding the general terms of this Policy, the collection, use, and disclosure of personal information may be made outside of the terms herein to the extent provided for in any applicable privacy or other legislation in effect from time to time, or pursuant to court orders.

CONTACT US

For more information on Sagacity and privacy please contact our Privacy Officer at: privacy@sagacitysoft.ca